



CASE STUDY

Family Medicine Clinic Saves Over \$32,000 A Year! And, increases call acceptance rates by 42%!

Dr. V leads a very busy clinic! His clinic receives over 190 phone calls a day, hundreds of faxes, and follow-ups!

How did ClinicLine do this?

1

Transition to expert remote staff saving over \$32,000 a year in overhead costs!

2

Staff coaching to implement best practices to increase call acceptance rates by 42% & task completions by 25%!

3

Employ the right ratio of remote and in-person administrators to support over 4000 patients.

4

With ClinicLine's zero sick & away days, Dr. V reduced burden to other staff and improved retention and morale.