

Connected in Care 2026 Symposium

Strengthening Primary Care • Building Community • Shaping the Future

Date: Wednesday, November 4, 2026 | **Time:** 9:00 a.m. – 4:00 p.m. (*Registration opens at 8:30*)

Location: Goodwill Industries, 255 Horton Street East, London

REGISTER TODAY: [Connected in Care 2026 Registration Form](#)

TIME	SESSION & SPEAKERS	HIGHLIGHTS
8:30 – 9:00	Registration	Morning arrival and check-in.
9:00 – 9:15	Welcome & Opening Remarks	Event opening and introductory remarks.
9:15 – 10:00	Connecting Patients to Community: Simplifying Access Through CSS Central Intake <i>Shane Smith, Manager of Community Supports, London Middlesex Community Support Services Network</i>	Explores how a centralized referral approach helps connect patients and caregivers to community services while improving care coordination.
10:00 – 10:45	Finding Balance: Aligning Supply and Demand for Better Access, Workflow, and Practice Life <i>Dr. Vineet Nair</i>	Practical, evidence-informed strategies to improve patient care, practice effectiveness, and workflow sustainability.
10:45 – 11:00	Morning Break	Refreshment break and networking.
11:00 – 12:00	Primary Care Transformation Panel <i>Dr. Devon Shewfelt, Elizabeth Smith (NP Transformation Lead, TVFHT), Matt Meyer (Population Health Management Lead), Nancy Hines (PCCPC Chair), Scott Courtice (Executive Director, LIHC)</i>	Perspectives from primary care and health system leaders on current opportunities, challenges, and system priorities.
12:00 – 1:00	Lunch	Catered lunch
1:00 – 3:00	Community Partnerships / Primary Care Supports Speed Learning	Discovery of local programs, partnerships, and innovative services designed to support patients and clinical teams.
3:00 – 3:45	Networking / Social Activities	Connecting with primary care colleagues across Middlesex London.
3:45 – 4:00	Reflection, Key Takeaways & Evaluation	Brief closing wrap-up, sharing key insights, and completing event evaluation.